

MUSCULOSKELETAL MEDICINE CERTIFICATE

Cancellation Policy - Modules

Participants who register for the Musculoskeletal Medicine Certificate (MSK) modules must notify the AAMM secretary of the intention to withdraw as soon as practically possible.

Notification of withdrawal must be made in writing to <u>aamm.secretary@gmail.com</u> and must include a description of the reason for withdrawal and attach any evidence.

PRIOR TO RECEIPT OF PRE-READING MATERIALS

Prior to the distribution of any pre-reading materials, participants may choose one of the following options:

- 1. A full refund of module fees
- 2. Transfer to an alternate module date in the same calendar year. The AAMM are unable to transfer module fees to subsequent years.

AFTER RECEIPT OF PRE-READING MATERIALS

A 50% refund of module fees will be approved for withdrawals that occur AFTER the module pre reading is distributed, but before 48 hours of the workshop date. Where a participant has withdrawn and received the pre-reading materials, they will be eligible to register at the discounted refresher rate at a subsequent attempt for the same module topic.

A 30% refund of module fees will be approved for withdrawals that occur within 48hours of the workshop date.

COVID-19

If a participant is required to withdraw due to COVID-19 illness or symptoms, they will be required to submit a medical certificate on withdrawal. These participants will be eligible for a 50% refund of fees and will be eligible to re-apply using the discounted refresher rate at a subsequent attempt for the same module topic.